



Corporation Road Community Primary School

Mrs Pringleton's Response to Parental Questionnaire March 2019



Corporation Road Community Primary School Parental Questionnaire 2019

95 questionnaires were returned: each person therefore represents approximately 1.05%. The questionnaire was based on the Ofsted questionnaire and contained 34 questions. A section was added to give parents and carers the opportunity to make comments about how supportive the school is and how well school communicates with them.

Total percentages figures may not add up to 100% due to rounding or because not every question was answered.

Answers have been recorded as written by the parent, even if it is not grammatically accurate or it is clear the question has not been fully understood, perhaps due to a language barrier.

Section 1.

	Section 1	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know
1	*My child makes good progress at school	65%	34%			1%
2	*My child is happy at this school	80%	17%	1%	1%	1%
3	*My child feels safe at this school	72%	27%			1%
4	*The school deals effectively with bullying	50%	34%	2%		14%
5	*This school makes sure its pupils are well-behaved	64%	34%	1%		1%
6	The school children behave well out in the community	50%	46%	2%		2%
7	Children from all backgrounds get on well together	59%	36%			5%
8	The school encourages my child to adopt a healthy lifestyle	57%	42%			1%
9	My child is proud of the school	62%	36%	1%		1%
10	The school has a good reputation locally	60%	34%	3%		3%
11	The school works well to ensure good attendance	65%	33%			2%
12	My child is taught how to be a good citizen	66%	34%			
13	*My child is taught well at school	66%	32%			2%
14	*My child is well looked after in school	65%	33%			2%
15	*My child receives appropriate homework for their age	55%	39%	3%		1%
16	The school is clean and tidy	63%	35%	1%		1%
17	I am made to feel welcome when I contact the school by letter or telephone	66%	33%			1%
18	My child's class teacher is approachable	77%	21%			2%
19	Senior staff are approachable and helpful	70%	27%			3%
20	*The school is well led and managed by the senior staff	63%	33%	1%		3%
21	My child feels safe from harassment	60%	37%			3%
22	There is a good range of before and after school clubs	56%	37%	2%	2%	3%
23	My child gets good support for his/her learning	65%	31%	2%		1%
24	I get good information about my child's progress	64%	35%	1%		
25	Written communication from school is good	63%	33%	1%		3%
26	There are enough opportunities to see what my child is doing in school e.g. open weeks, parents' evenings, sports day etc.	54%	40%	5%		1%
27	School dinners are good	45%	41%	3%		11%
28	The school website is interesting and informative	45%	50%	1%		4%
29	Parents' Meetings are well organised, helpful and informative	61%	36%	2%		1%
30	I am happy with the range of subjects taught	63%	37%			
31	Staff and pupils respect and trust each other	60%	38%			2%
32	*School reports give me a clear and accurate view of my child's progress	65%	33%			2%
33	*School responds well to any concerns I raise	54%	40%	3%		3%
34	*I would recommend this school to another parent	64%	33%			3%

If you answered *disagree* or *strongly disagree* for any answers, please try and explain why:

- Haven't come across bullying or heard of to know how its dealt with. Haven't had any harassment issues to understand consequences. Kids are on packed lunch.
- My daughter needs to behave at home as she does in school because her behaviour is negative at home she needs to learn to make new friends and deal with bullying.
- More variety of clubs like football for KS1
- I disagreed with the school dinners as my daughter comes home hungry because there is never a choice to eat. She doesn't like a lot of things so doesn't eat it all. I think there should be two choices to choose from
- Schools dinner – my child can't eat cheese or chocolate. I think there is not a lot of variety for my child to choose from
- Changing days or meetings can be inconvenient when notice is required at work
- No homework sent home. No information after xmas about after school clubs – no letters home about the new term. Website needs regular updates
- I don't know why he doesn't like school (*ticked strongly disagree to number 2*)
- Some children behave badly with no consequences. I've seen children misbehave outside of school
- Children do not receive any homework other than the usual spellings and times tables

Section 2

Was Corporation Road your first-choice school? *Please tick one box*

Yes	91%	No	9%
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If you ticked Yes , please tick any reasons that apply below	(Total)	If you ticked No , please tick any reasons that apply below	(Total)
Close to home	71	My local school was full	6
Another child already at school	40	Another child already at other school	
My old school	22	My old school	
My child's religion/culture will be respected at Corporation Road	37	My child's religion/culture will not be respected at Corporation Road	
Good Provision for my child	38	Better provision for my child elsewhere	1
Good Ofsted report	37	Better Ofsted report elsewhere	1
High achievement	34	Higher achievement elsewhere	1
Good reputation in the community	48	Poor reputation in the community	2

If you ticked **No**, have you then been pleased with your child's education at Corporation Road? *Please give details*

- Yes, the Corporation Road is very good education x2
- I am very pleased with my second choice as my child is coming on lovely and enjoys school
- We are very pleased with our child's education at Corporation Road – thank you
- Extremely pleased and have applied for my younger son to Corporation Road this coming September. My son has achieved what he should be and has enjoyed coming to school. Staff very friendly/approachable and professional. I would highly recommend the school to others.
- Very happy with my second-choice school
- I'm very pleased with what they have learned so far. I understand they find it difficult because English is not their first language. They will get there hopefully with wonderful support of their teachers

Section 3

What are the main **benefits** (if any) of sending your child to our school?

- Close to home and community x15
- My children learn tolerance and are tolerated in school and good school prestige x2
- Excellent in producing academic results
- The school is brilliant for any child attending this school
- Learning, speaking, good for my child's future
- Brilliant teaching
- I want my child going to be good human and also make something him future. That why I need support from teacher Corporation Road School. All teacher very friendly and so happy for that.
- To learn
- Close to home and previous kids and family members attend

- Taught very well in various subjects
- Safe school and well on security
- Teachers are approachable
- My child gets all the support and help he needs
- As a member of staff, it's great for us to arrive together to start our day, without the stress of having to drop and off and run to work
- She's learned manners and understand what is wrong and right. She loves school because she loves her teacher and can approach her any time. It's close to home and my old school.
- Big progress in learning
- Breakfast club
- Good learning
- He is happy and well taught
- Happy with class and club x2
- He learns lots of things and he understands how to respect other cultures
- Good education and learns to live well in the community with all cultures and religions
- Better behaviour and more help towards the work they require
- Close to home and had cousins here when started
- My child will have a good education. The school has a good reputation.
- Good teaching. The school are teaching pupils to care for others from a large range of backgrounds
- Its closer to home and my child enjoys coming to school to learn
- I know school and teachers well. Good reputation.
- Brilliant school and staff. Thank you for looking after my son all these years
- Plenty of after school activities available. Excellent staff. He is achieving everything he should be. Flexible breakfast club helps working parents.
- To start with the school is very close to our home, then Corporation Road has a good reputation. My daughter feels safe and happy at this school. I'm confident attending this school will help my daughter in the future.
- So my child can learn and be smart
- Kids are happy they go to school with on their face. They do good progress x2
- Closer to home and they learn a lot
- Breakfast and after school clubs. Good standard of teaching.
- Concerns raised are quickly dealt with by leadership team x2
- She is very happy when she goes, she has many friends
- To receive good teaching and to learn how to be successful and superior in the future and how to be good citizens who respects people and improves their dealings
- Kept informed of any issues
- She enjoys school so much and if she's happy we are happy too
- Well looked after. Support for families is amazing. Children love it. Learning support.
- The school is very close to our house. Now when I know how happy my child is in this school I don't want to move, I don't want change to another school
- Good community opinion
- Teachers are good, good learning
- He is settles and the staff are very helpful to him
- This school is very good. Good reputation in the community. High achievement, my child's religion and culture will be respected.
- Good education. Teachers are nice and kind
- Multicultural school, lets children practice their religion and respect each other's religion
- Multicultural. Mixed ethnic backgrounds within school x2
- That my child is safe in your school and learns well, that my child is happy
- Close to school and it's my old school. Corporation Road school has a lot of mixed cultures so kids feel like at home they can mix with everybody, children behave well and supportive teachers
- So my child can be learn and be smart

What are your main **concerns** (if any) of sending your child to our school?

- She needs to be more confident in school, learn to make new friends and if being bullied in school she needs to learn to approach her teacher or staff about her concerns. Children in playground using words they shouldn't and even suggesting games on iPad/tablet which are very inappropriate.
- Racism
- SATs – not confident or satisfied on how she's getting on – will like regular updates. Only get brief update at parents evening. They had practice SAT so why not let parents know how they did
- If my child gets bullied or harassed

- No concerns other than my child struggles with his emotions
- She sometimes complains that the teacher tells her off for something that is alright for a child to do
- My fear is that she comes to the school and she feels that she is treated harshly by one of the children at school or by one of the teachers or that she does not support the full support and care and that this will affect his psychology and love the school
- His learning issues weren't dealt with as well as they could have been
- He continuously says he isn't happy and doesn't want to come to school anymore
- Ofsted report
- Bad language in playground, even games children are playing like Roblox/Fortnite bad language and inappropriate
- Learning things off the playground that are inappropriate. Kids come home saying things they should but apart from that they learned to respect and gain manners. Playing Fortnite/Roblox is very inappropriate for kids to play and think school should have a word with all children

All benefits (written in this box):

- I want my child to be a good human, kind and helpful
- Excellent school
- My child needs to learn new something every day. My child speaking, reading, writing also know lot of thing which I don't know lot of thing. I am very happy for this school.
- I have no concerns. My child is happy in school so that makes my life easier knowing she's happy.
- I don't have any concerns I think this school very good. I am proud that children go to this school.
- I have no concern. I feel it is a good and safe school
- To get good education
- When I go to school I see that I do not have to worry, everything is safe

Home school links

1. Do you feel that school is supportive with any issues you may be having with your child?

- Yes x57
- No x6
- Ok
- Always helpful if and when needed
- I've not been in that situation
- Any issue I have is dealt with quickly
- Any issues I can share any concerns with staff
- Very supporting, I find it easy to approach any staff about my concerns
- Yes of course with any concerns I have I feel comfortable to share them with children's teacher
- I feel if there was more communication directly from teacher will help – marvellous me, letters
- I do not think so, or of this is a problem. I think there should be coordination between the school and the parents to solve this problem.

2. Please can you tell us more about the ways in which, school has supported you?

- They understand each child and the parents to support they need
- I have full support from the school. We solve all problems on a regular basis x2
- Everything about my kid also help parents
- Speaking to us face to face and taking time out to arrange meetings
- Help has been given when problems have arisen, e.g. behaviour
- They helped my child when he first started
- The school in a whole is supportive have no worries about approaching staff with recent troubles I'm having in an ongoing situation
- With my child's worries and behaviour
- About any misunderstandings in class or her progress in class I could approach her teacher
- Told me about glasses for my son
- Not needed any support from school

- Very good support x2
- Bullying was resolved
- Everything
- They have taught my child well in all sorts of ways
- Every time we have had an issue the class teachers and senior teachers have worked to resolve them
- They help and support with personal issues also
- I have no issues
- Previous concerns about child's behaviour at home. School helped with holding meeting and offering to monitor more closely behaviour at school
- Yes x2
- They have different ranges of support
- Anti-bullying x2
- No, we're no school before this is first school for my two children
- Teacher keeps in contact with me and how he is doing with his learning
- Any assistant with emotional needs, support while working, extra help with learning
- Supported my child throughout struggle with certain subjects
- My small children didn't want go to nursery but staff helped to me
- They have supported me in meetings regarding my child at home as well at school
- I am happy the way the school has supported me.
- Look after my child
- Headteacher is very supportive and doesn't accept any kind of racism
- All school staff are always happy to help
- Any issues I had with child's behaviour has been solved
- About a child's behaviour or their progress in class
- Change in hours in nursery last year

• **Are there any times when you have felt the school could have helped you more and how?**

- No x37
- Yes x5
- Yes, Mrs Pringleton very helpful headteacher
- Full support always given
- Everything is good so far
- We are happy as that is
- In office staff don't usually recognise everything that's going on. More classes or groups when she first started she knew no English and it was very hard to teach her maths.
- Family holiday – fined for taking out child during Xmas – we don't celebrate Christmas and teacher confirmed child wouldn't lose out
- Unsure
- Definitely
- More feedback on her reading work, or lack of achievement
- Yes, with the EP and contacting the OT at the hospital
- I am really happy with the school also the members of staff and the way they are helping.
- Any extra maths and English class
- Staff seem to take time or don't have a clue sometimes for example, phoned up if the club was on but they didn't know and answered 'don't know'

3. Do you feel that communication between school and home is good?

- Yes x53
- Excellent x1
- Brilliant x1
- Very good x3
- Yes, as I feel I have an understanding of my children's education
- Staff are very easy to talk to and approachable

- It can be but on a couple of occasions parents have found out what is felt like last minute when an event is happening
- Hit and miss
- If anything is happening we always get notes
- Schools seems very good but children as soon as they come home lose manners, shouting or don't share, constant arguing me by answering back
- No, I feel the letters lack some info and there should be more comm.
- Not really
- Happy with it x2
- Ok x3
- Could be improved but teachers are approachable
- Sometimes yes, sometimes doesn't
- School is very good in school. Lack of communication at home.
- I wish the school behaviour was same at home because children look up to their teacher and forget manners at home.

5. Do you feel that you have someone in school who you can share concerns with? If so who?

- Yes, class teachers x22
- Yes x9
- No x8
- Mrs Pringleton/Headteacher x16
- Mr Colley/Deputy x7
- Pam x5
- Trevor x3
- Senior staff x1
- Mrs Stott x1
- Office staff x2
- Mrs Jafar as she is Bengali x2
- Thank you for looking after our kids
- All staff are approachable!
- I feel very comfortable speaking to any staff about my concerns
- Very helpful staff
- I can talk to any member of staff comfortable, but I choose who I talk depending on my concern.
- All good x2
- I don't know
- I know I can contact school if I need to and speak with anyone. Mr Colley is very approachable and will help in any way he can with any concerns/issues I have.
- I think you have to trust the teachers
- I don't have any concerns. Sometimes parents are smoking near school gate, I don't like that.

First of all, I would like to say a very big thank you to all those parents/carers who took the time to complete the questionnaire. It is very clear that the majority of parents and carers are happy with the education, care and support their child receives at Corporation Road Community Primary School.

Mrs. Pringleton's response (in bold) to the parent/carer questionnaire 2019 in section 1

If you answered *disagree* or *strongly disagree* for any answers, please try and explain why:

- More variety of clubs like football for KS1

90% of parents said they thought there was a good range of after school clubs in school. School offers a wide range of clubs after school. However, school is also restricted by what it can offer as we have had five teaching assistants leave school and they have not been replaced. School has also put a huge emphasis on Breakfast Club and opening that from 7:30. This means resources are used in a different way to ensure all children have a breakfast and families who work can have child care from 7:30.

- I disagreed with the school dinners as my daughter comes home hungry because there is never a choice to eat. She doesn't like a lot of things so doesn't eat it all. I think there should be two choices to choose from
- Schools dinner – my child can't eat cheese or chocolate. I think there is not a lot of variety for my child to choose from

86% of parents said that school dinners were good, with 11% said they did not know. School serves good quality food to meet the range of needs within the school. Children are given the choice of normal meat products, Halal meat products and where necessary, a vegetarian option. The children are given opportunities to take part in taster sessions and are allowed some input into the choice of food served. School also has to follow government guidelines to ensure all our children receive a well-balanced diet.

- Changing days or meetings can be inconvenient when notice is required at work

96% of parents said that written communication from school was good. School does try to give parents as much notice as possible about meetings. However, occasionally a member of staff may be taken ill and that is beyond our control.

- No homework sent home. No information after xmas about after school clubs – no letters home about the new term. Website needs regular updates
- Children do not receive any homework other than the usual spellings and times tables

94% of parents said their child receives appropriate homework for their child. Children are given regular homework linked to spelling, reading and times tables. They are also given a matrix of activities to support the topic they are being taught at school

- Some children behave badly with no consequences. I've seen children misbehave outside of school.

98% of parents said the school makes sure its children are well-behaved and 96% of parents said children behave well in the community. Children's behaviour outside of school is the responsibility of parents and carers. However, if school is made aware of any incidents outside of school, it is followed up either with parents where possible and at times with the police.

Mrs. Pringleton's response (in bold) to the parent/carer questionnaire 2019 in section 3

What are your main **concerns** (if any) of sending your child to our school?

- She needs to be more confident in school, learn to make new friends and if being bullied in school she needs to learn to approach her teacher or staff about her concerns. Children in playground using words they shouldn't and even suggesting games on iPad/tablet which are very inappropriate.
- If my child gets bullied or harassed
- Bad language in playground, even games children are playing like Roblox/Fortnite bad language
- Learning things off the playground that are inappropriate. Kids come home saying things they should but apart from that they learned to respect and gain manners. Playing Fortnite/Roblox is very inappropriate for kids to play and think school should have a word with all children

84% of parents said that school deals effectively with bullying and 14% did not know. Children are encouraged to bring any concerns to an adult in school. 99% of parents said their child feels safe in school. Every class has 'Circle Time' every morning for children to voice any concerns. Children have their own stick to let teachers know how they are feeling every morning. Every class has a 'Worry Box' and the Headteacher also has a 'Worry Box'. The school also has a school council, where children can voice any concerns. All adults in the building know the importance of listening to children.

It is impossible for school to monitor the games and social media sites children access outside of school, however, any inappropriate language or behaviours seen on the yard is always addressed. Parents need to be aware what their child is accessing at home and ensure the games their children are playing are age appropriate.

- Racism

95% of parents said that children from all backgrounds get on well together, with 5% not knowing. School takes racism very seriously and any racist incident is logged, reported to governors and parents are informed.

- SATs – not confident or satisfied on how she's getting on – will like regular updates. Only get brief update at parents evening. They had practice SAT so why not let parents know how they did

97% of parents said that parent's meetings are well organised, helpful and informative. 94% said there are enough opportunities to see what their child is doing in school. School works very hard to prepare children for their end of Key Stage SATs. The children are not put under any pressure and the teachers continue to teach a broad and balanced curriculum. If the children complete a practice SAT in the future, parental will be made aware of their results if they wish.

- No concerns other than my child struggles with his emotions

If parents let school know about any concerns they have, school could support the child in school and with counsellors in school.

- She sometimes complains that the teacher tells her off for something that is alright for a child to do.
- My fear is that she comes to the school and she feels that she is treated harshly by one of the children at school or by one of the teachers or that she does not support the full support and care and that this will affect his psychology and love the school

98% parents said the school makes sure its pupils are well-behaved. School works at its best when rules and routines are followed. A child may be allowed to behave at home in a way that children do not in school. Again, if parents are concerned, they need to speak to myself or their child's class teacher.

- His learning issues weren't dealt with as well as they could have been

94% of parents felt that the school responds well to any concerns raised. If parents feel issues are not dealt with properly it is important they bring their concerns to either the class teacher or myself.

- He continuously says he isn't happy and doesn't want to come to school anymore

97% of parents agreed that their child was happy in school. If parents work with school, we can identify why a child does not want to come to school.

- Ofsted report

98% of parents felt that their child makes good progress in school, with 94% saying the school has a good reputation locally. Additionally, 97% of parents would recommend the school to another parent. The current Ofsted report is now over three years old. The school has worked extremely hard to make significant improvements to all aspects of school life. Recent reviews from Lingfield Education Trust and data for Early Years, Key Stage one and Key Stage Two, show the school to be 'Good'. School is awaiting an Ofsted visit, which we know will show the school in a more positive light.

Thank you again for your responses. School will continue to work hard to ensure child(ren) are safe, happy and make good progress in all subjects throughout their time in school.

Ann Pringleton (Headteacher)